

The class was wonderful. Stopping to consider the personality type of the person you're working with, and tips on how to estimate the type of person you're working with was immensely valuable.

What I really liked about the structure of the class is the variety of instructional strategies you employed. It kept the class interesting throughout the two days!

One of the best parts of the class is that it continues after the two days. The follow-up questions are a great idea. There's no way all of that learning would stick after just two days.

The daily follow-up e-mails get us to recall and apply that new learning--that's a big help in committing this new information to long-term memory.

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