



Fathom Corporate Training  
PO Box 340052  
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John,

Thanks for the insightful instruction on dealing with the generational issues I sometimes face in my day-to-day work group. I have persons in three of the generational groups reporting to me, and with the information and lessons I learned in your class, I feel I can better communicate and guide behaviors for more effective results and improve contentment of employees at the same time.

All the best,

Bruce Johnson  
Business Development Manager  
Emerson Process Systems